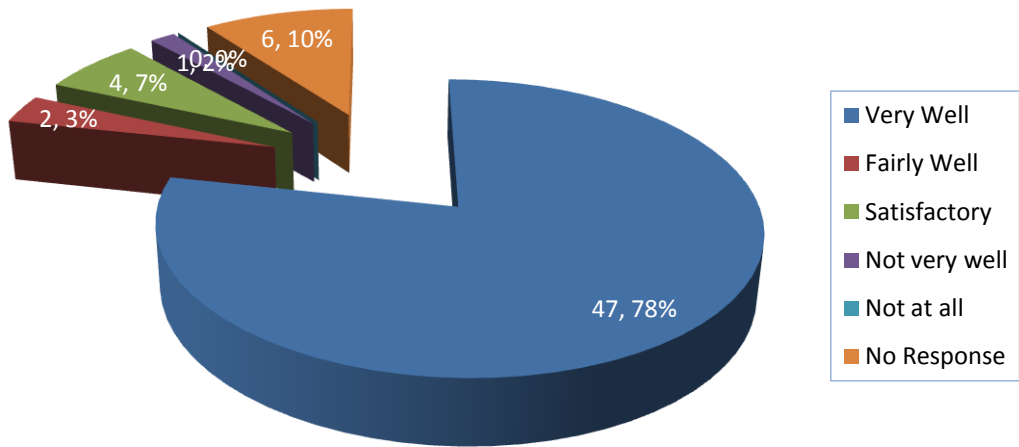
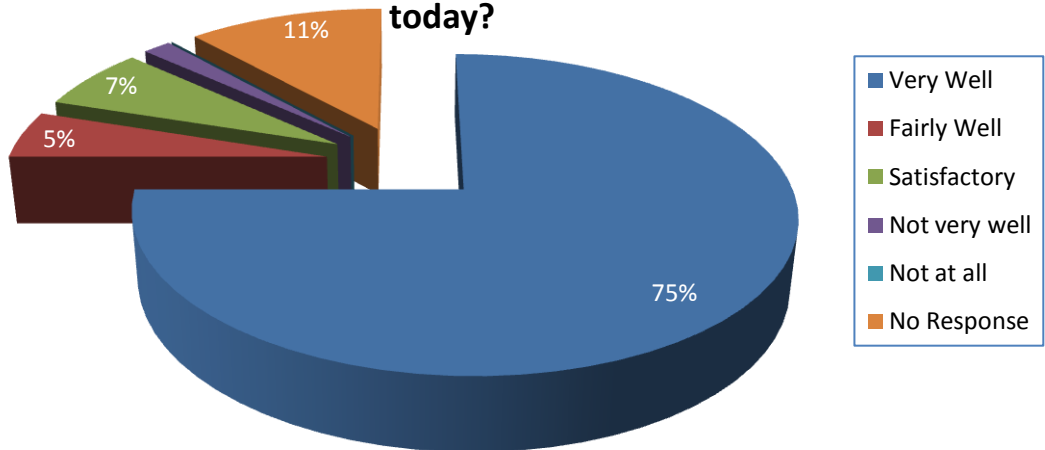


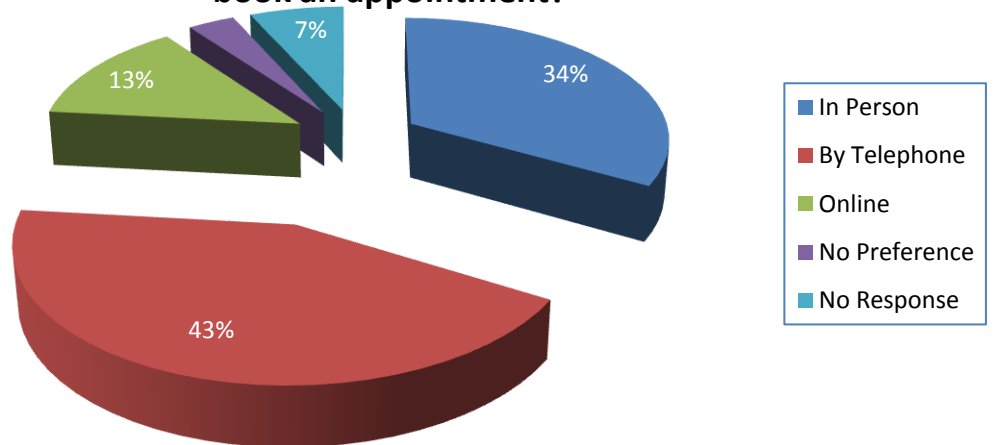
**Q1. How well did your doctor/nurse deal with your problem today?**



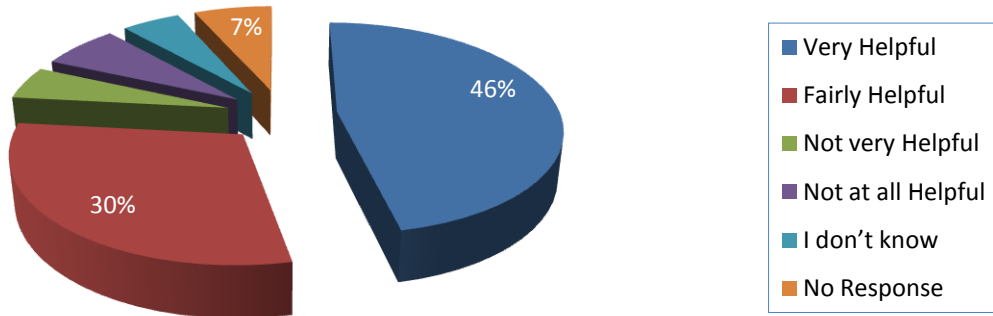
**Q2. How well did your doctor/nurse explain your treatment today?**



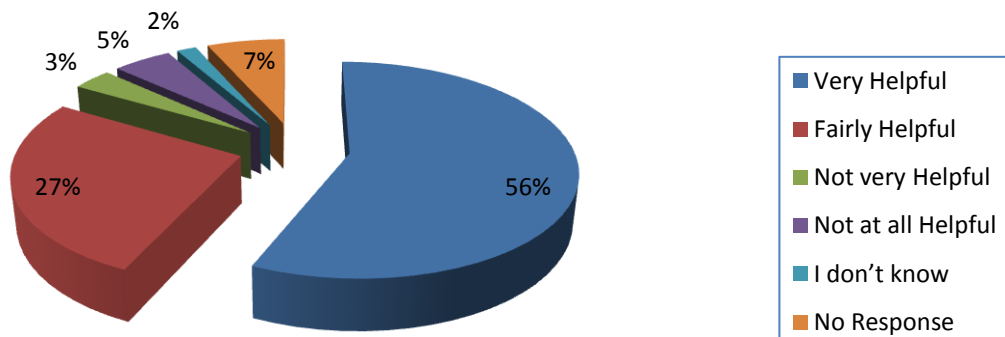
**Q3. Which of the following methods do you prefer to use to book an appointment?**



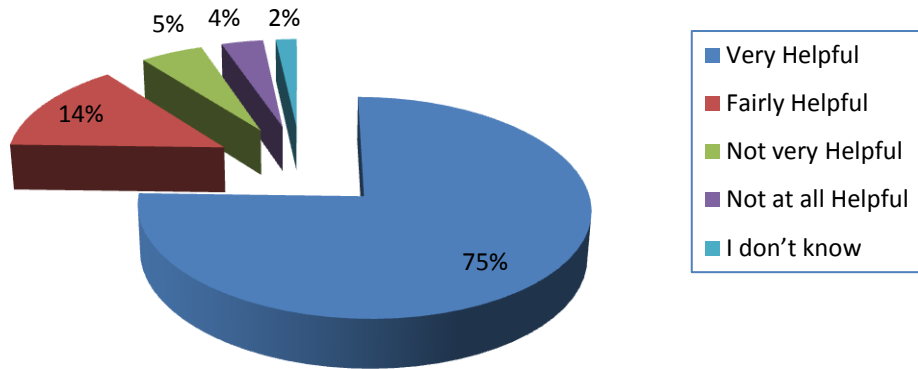
**Q4. How helpful do you find our electronic booking system  
(the touch screen check-in)**



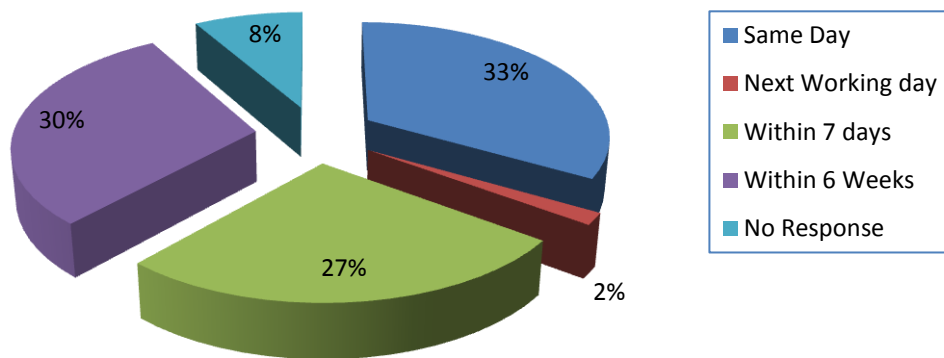
**Q5. How helpful do you find the receptionists in answering  
the phone?**



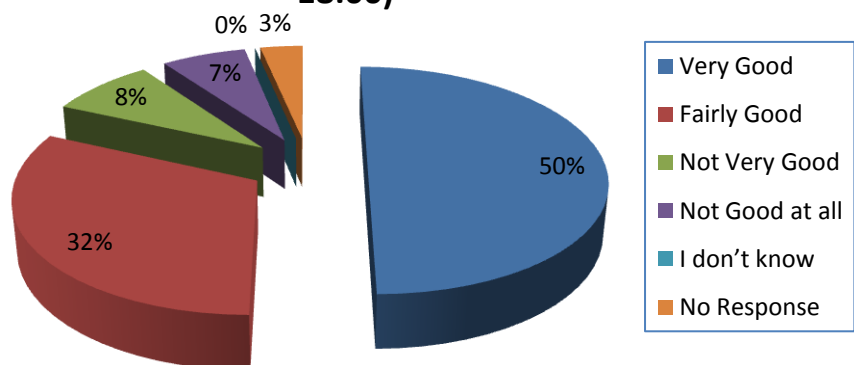
**Q6. How helpful do you find the receptionists when visiting the surgery?**



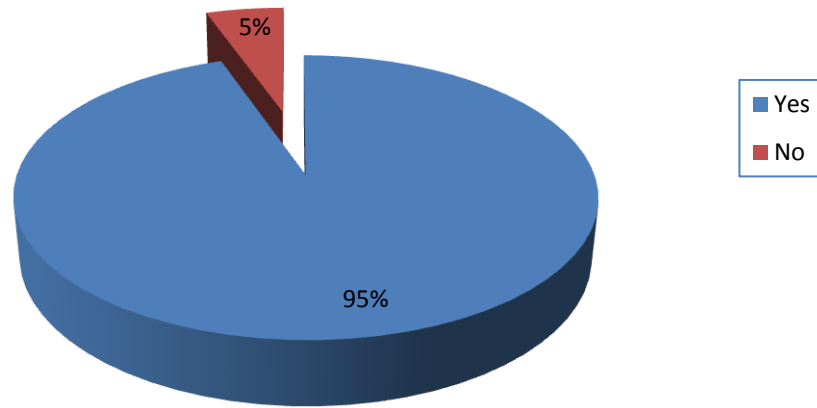
**Q7. When you are requiring to see the doctor how soon can you normally get a routine appointment?**



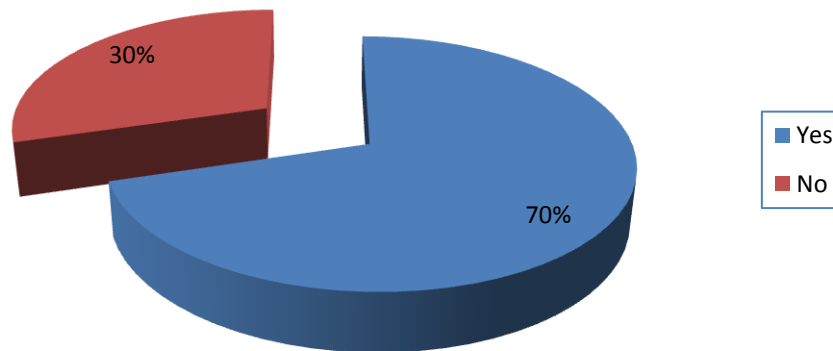
**Q8. What do you think of our opening times? (8:00 - 18:00)**



**Q9. Is the speed at which you are able to get your repeat prescriptions satisfactory?**



**Q10. Are you aware that repeat prescriptions for adults can be ordered on-line?**



**Q11. How would you like the surgery to communicate with patients?**

